

Children's Services Advisory Board
Results as Service Rating Tool (Scoring Matrix)
FY25 (October 1, 2024 – September 30, 2025)

| | | | |
|----------|--|-------------------|-------------------------------|
| A | Organizational Strength | 20 Points | |
| | Does the organization have core know-how, financial condition, and leadership (board and staff) to be sustainable and effective? | | |
| 1 | Core Know-How (question 2) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak |
| 2 | Leadership Sustainability (question 3) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak |
| 3 | Financial Stability (question 4) | Total Possible: 6 | Very Strong 6 --- 0 Very Weak |
| 4 | Board (question 5) | Total Possible: 6 | Very Strong 6 --- 0 Very Weak |

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| B | Program Information | 0 Points | |
| | This section information is to provide reviewers the opportunity to learn and understand additional details about the program. These items were previously included in the Organizational Strength section, through Agency feedback, it was determined to create a section. Historically these questions did not have points attached to them, therefore there are not points added to these questions. | | |

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| C | Participant Information | 16 Points | |
| | Who is being served and how is this determined? What are the challenges/barriers these participants are experiencing? | | |
| 5 | Most likely to use service or products provided (question 11) | Total Possible: 8 | Very Strong 8 ----- 0 Very Weak |
| 6 | Typical Clients (question 12) | Total Possible: 8 | Very Strong 8 ----- 0 Very Weak |

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| D | Difference Made: | 30 Points | |
| | How clear and impressive are the goods or services description, gains received, and the persons receiving them? | | |
| 7 | Goods or services and external requirements, internal standards (question 14) | Total Possible: 10 | Very Strong 10 --- 0 Very Weak |
| 8 | Positive impact of goods or services (question 15) | Total Possible: 10 | Very Strong 10 --- 0 Very Weak |
| 9 | Broader/additional impacts (question 16) | Total Possible: 10 | Very Strong 10 --- 0 Very Weak |

| Program Success Factors | | | | 24 Points |
|--------------------------------|---|-------------------|-------------------------------|------------------|
| E | How strong are the predictive factors that forecast a program will be successful? | | | |
| 10 | Success and challenges (question 17) | Total Possible: 6 | Very Strong 6 --- 0 Very Weak | |
| 11 | What's working/What changed (question 18) | Total Possible: 6 | Very Strong 6 --- 0 Very Weak | |
| 12 | Program director (question 19) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak | |
| 13 | Program staff (question 20) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak | |
| 14 | Key support for success (question 21) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak | |

| Investments | | | | 10 Points |
|--------------------|---|-------------------|-------------------------------|------------------|
| F | How strong o an investment is this compared to other opportunities before us? | | | |
| 15 | Similar programs or providers (question 28) | Total Possible: 4 | Very Strong 4 --- 0 Very Weak | |
| 16 | Cost reductions or resource leveraging (question 29) | Total Possible: 6 | Very Strong 6 --- 0 Very Weak | |